

## **Duty of Care Policy**

**Duty of Care** is an essential term for AA Waste. We feel highly responsible for the environment and the need of our customers to dispose of their Hazardous waste in a legal way.

### **Safety for the customer**

It must be ensured that customers can use an authorised transportation system under the Hazardous Waste Regulations of July 2005. In collaboration with the Environment Agency we have established a system for collecting your Hazardous Waste using drivers registered for the carriage of waste. Under this system, every customer has the opportunity to have collected and dispose of his or her waste legally. This service offers you, the customer, the chance to correctly discharge your legal responsibilities.

### **Transport of Hazardous Waste under controlled conditions**

The Hazardous Waste Regulations, which came into force on the 16<sup>th</sup> July 2005, require the use of a special consignment note for the movement of waste. The Environment Agency is the body charged with the responsibility of administering and supervising this system. The consignment notes contain information designed clearly to describe the material, this is the hazard classification, chemical composition and a physical description. The form has various sections so that each party in the transport process can sign and acknowledge their correct discharge of legal responsibility. The three copies of the form are distributed such that each party has a record of the sequence of events and the Environment Agency can confirm that the transportation occurred in a traceable manner. One of the many support services we offer is to manage the consignment note procedure for you. There is a fee of £55.00, which is chargeable for the administration of each consignment note, which AA Waste must pass onto you the customer. When our driver collects your consignment you must sign one section of the consignment note and you will be given a copy of the note for your files. This will show that you have discharged yourself of the waste legally. The waste is then taken within a reasonable timescale to a fully licensed Waste Transfer Station where it is dealt with in accordance with the Environment Agency Hazardous Waste Regulations of the 16<sup>th</sup> July 2005.

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